

INTERNATIONAL STUDENT TOURS  
**ISTOURS**  
GRADWEEK | EUROGRAD | 1ST SPRING BREAK | INVASION! SNOW TOURS | GRAD EVENTS

PRESENTS...

# PANAMA CITY

## Florida

### Package Price Includes:

- Roundtrip deluxe motorcoach transportation
- 4 Nights deluxe hotel accommodations
- Daytime pool parties & events
- Daily breakfast
- Daily lunches
- 24-hour GradWeek destination staff
- Wristband good for discounts at local restaurants, attractions, and stores
- GradWeek theme parties
- All hotel taxes
- Free daily hospitality and activity desk
- Optional event package



Paradise Palms Hotel



Holiday Inn SunSpree



**CALL NOW  
TO RESERVE!**

**from NEW ORLEANS:**

Paradise Palms Hotel **\$479**

Holiday Inn SunSpree **\$529**

*Prices based on quad occupancy (4 per room)*



**International  
Student Tours**  
**800.448.4444**  
info@ISTours.com

**2009/2010 TOUR PARTICIPANT AGREEMENT FOR INTERNATIONAL STUDENT TOURS (IST) — IMPORTANT TERMS AND CONDITIONS OF CONTRACT - READ CAREFULLY**

2009/2010 TOUR PARTICIPANT AGREEMENT FOR INTERNATIONAL STUDENT TOURS (IST) — IMPORTANT TERMS AND CONDITIONS OF CONTRACT - READ CAREFULLY This Agreement sets forth the terms and conditions under which International Student Tours (IST), 5080 Robert J. Mathews Parkway, Ste. B, El Dorado Hills, CA 95762, agrees to provide scheduled airline, motor coach and other components of the tour.

RESPONSIBILITY: Neither IST nor IST's employees, affiliates, officers, directors, successors, agents, and assigns (collectively "IST") owns or operates any person or entity which is or to does provide goods or services for your trip including, for example, accommodations, air, land, rail, water or other transportation, food service, local guides, etc. As a result, IST will not be responsible for personal injury or property damage caused by the supplier of these services, and if these services and components are prevented, restricted or interfered with by reason of events or causes beyond IST's control, including, without limitation, acts of civil or military authorities, by reason of statute, rule, or local law, action of federal, state or local government or agency, acts of public enemy, acts of terrorism, criminal activity, war, riot, embargoes, civil commotion, insurrection, strike or labor unrest, acts of God, attacks by animals, severe weather and climatic conditions, storm, flood, fire, earthquake, power or communication line failure, mechanical or structural failures or difficulties, diseases, sickness, food poisoning, unsafe sanitary conditions, quarantine, accident or illness, acts or omissions of carriers including but not limited to breach of contract, failure to comply with any laws such as the Americans with Disabilities Act ("ADA"), cancellation, delay or overbooking, acts or omissions of other providers such as hotels, local ground handlers, entertainers or sightseeing services or restaurants including but not limited to breach of contract, failure to comply with any laws such as the ADA, cancellation, delay or overbooking, or travel participant negligence, IST cannot assume and is not to be held responsible for any claims, losses, damages (direct, indirect, consequential or incidental), costs, or expenses including, without limitation, injury, accident or death, inconvenience, loss of enjoyment, loss of pay, upset, disappointments, distress, or frustration, whether physical or mental, arising out of or in connection therewith. Participant assumes complete and full responsibility for, and hereby releases IST from, any duty of checking and verifying any and all safety and security conditions of the destination during the length of the proposed travel. IST recommends that you visit the websites of the Department of Transportation(www.dot.gov) and the Federal Aviation Administration (www.faa.gov) for current news and releases regarding public travel.

IST reserves the right to make changes in the published itinerary whenever, in its judgment, conditions warrant, or if it deems it necessary for the comfort, convenience, or safety of the trip. IST reserves the right to decline to accept any person as a member of the trip, or to require any participant to withdraw from the trip if, at any time, such action is determined to be in the best interest of the health, safety and welfare of the trip, group or of the individual participant. Under such circumstances, no refund will be given. Baggage and personal effects are solely the responsibility of the owner.

RESERVATIONS AND PAYMENTS: A non-refundable deposit (as noted on reverse) per passenger and a completed and signed Registration Form are required to secure a reservation no later than the first deposit date (as noted on reverse). Complete payment is due 75 days prior to trip departure. IST will process applications for reservations on a first-come first-served basis. If space is not available when your reservation is received, we will retain your payment and place your name on a waiting list until space becomes available or you request a full refund. Students will have priority over parent/adult travelers. If the trip gets too full, adults will be the first to be put on the waiting list, students second. If there is a cancellation, a Student on the waiting list will be added in the cancelled slot prior to an Adult. If there is no additional space to add you, you will receive a full refund. There is a \$35 per-person charge for changing your reservation, if permitted, once deposit has been received by IST. Checks, money orders, cashier's checks, MasterCard, Discover Card and Visa may be used for deposits and payments up to 75 days prior to departure so long as there is still space available. Reservations received after the final payment date, must pay in full, plus a \$30 late fee. Once your deposit is received, you will be sent a confirmation billing statement that includes your Traveler ID Number. This number should be written on all payments. Payments may also be made online at www.istours.com.

MANDATORY PAYMENT: Participants (confirmed or waitlisted) will receive a monthly invoice and are required to make a minimum MANDATORY payment of \$100.00/month towards the price of the travel package. Failure to make your monthly payments may result in your status changing from Confirmed to Pending with cancellation penalties still active.

FINAL PAYMENT must be received in our office 75 days prior to trip departure. If payment is not received by the final payment date, you will automatically be cancelled. There will be a \$30 service charge for returned checks and a \$10 service charge for declined credit cards.

TRUST ACCOUNT: California law requires certain sellers of travel to have a trust account or bond. This business has a trust account. Your payment for scheduled air services, motor coach and to secure accommodations, transfers and all other components of your tour will be placed into IST's Client Trust Account #3368097493, Wells Fargo Bank.

PRICES: The price of this travel package is set forth in this invoice based on airfares and rates in effect at the time of booking, and also reflects a discount for payment by cash, check or money order. Credit card price must add \$19 per person (one time only) to the current cash discounted price. Airfares and rates are subject to change. Price Increases could include fuel & baggage surcharges, tax increases, not meeting minimum sign-up requirements, change of date or trip, and other unforeseeable fees. We will notify you in writing if these fees change and or prices increase. Prices are based on quad occupancy (4 in a room), unless otherwise specified. "IMPORTANT" You and your school coordinator are responsible for choosing roommates 75 days prior to departure. IST DOES NOT assign roommates. Males and females must be separated. Adult travelers will be roomed double 2/room (or single occupancy upon request and only if available) and will be charged the additional occupancy cost. Remember, Students room with Students and Adults room with Adults. Once final rooming is completed and your student is not in a quad room, IST reserves the right to bill you for the triple (3), double (2) or single (1) occupancy price stated in your package. The price of the program is based on a minimum number of paid participants per motor coach. Minimums not being met could result in additional charges, changes to the itinerary or combining with another group at IST's discretion.

CANCELLATION AND REFUND: If you cancel your reservation, your right to refund is limited, as set forth below. All cancellations and requests for refunds, if applicable, must be submitted in writing and mailed or faxed to IST's office. NO REFUNDS WILL BE ISSUED FROM VERBAL COMMUNICATIONS. Cancellations occurring after deposit but prior to final payment date will result in loss of the non-refundable deposit, optional insurance costs if purchased, and any additional airline or hotel fees (if any). Cancellations received on or between the final payment date and 45 days previous to departure are assessed a \$250 cancellation fee plus any other additional airline, insurance, hotel, minimum, activity or motor coach fees. Cancellations received within 45 days prior to departure will receive no refund. The actual fee depends on the date cancellation is received by IST. Once cancelled, there will be a \$30 reinstatement fee, plus any additional airline/hotel fees, and only on a space available basis. Upon cancellation of the transportation or travel services where you, the customer, are not at fault and have not cancelled in violation of the terms and conditions of the contract for transportation or travel services, all sums paid to IST for services not received by you will be promptly refunded by IST to you within 30 days after the cancellation, unless you otherwise advise IST in writing, after cancellation. The rights and remedies made available under this contract are in addition to any other rights or remedies available under applicable law. However, we offer refunds under this contract with the express understanding that receipt of that refund by a passenger waives any additional remedies.

OPTIONAL TRAVEL PROTECTION INSURANCE: Additional Travel Protection is available and strongly recommended should you be forced to cancel for unforeseen circumstances, as specified in the insurance policy. This important, low-cost protection, which covers trip interruption/cancellation, travel delays and baggage delays, is provided by Travel Insured International and can protect your investment. Please refer to Part A of the information brochure provided to you or check out the Travel Insured International link on the www.istours.com website. This insurance is non-refundable and non-transferable. This insurance is automatically billed to each participant's account. Participants must decline the insurance to remove it from their account, or in the event participant's account is not paid in full by the final payment date, the premium charge will automatically be removed. No premium refunds for this insurance are available unless there is a cancellation where you, the customer, are not at fault and have not cancelled in violation of the terms and conditions of this agreement.

BAGGAGE: The air carrier allows each passenger to check in one piece at 50 pounds, plus one carry-on bag that can fit under the seat. For domestic flights, the air carrier's liability is limited to \$2,500 per passenger for both checked and unchecked baggage. IST is not responsible for damage to luggage. Carriers are not liable for damage to soft luggage. In the price of your tour IST has included the costs for one piece of checked luggage under 50 pounds. If participant's luggage weighs more than 50 pounds, participant is responsible for additional costs.

JURISDICTION AND VENUE: The terms and conditions set forth herein are governed by and are to be construed in accordance with the laws of the State of California. If any action at law or in equity, including an action for declaratory relief, is brought to enforce or interpret any term or condition or to enforce any right and/or legal remedy, such action must be brought in a State or Federal court in the State of California with a venue in the County of El Dorado.

PERSONAL EXPENSES: Tour Price includes only those services specifically stated in the tour package. Items such as snacks, clothing, room service, telephone calls, purchased activities, tipping, additional or over weight limit baggage, and other items not specifically mentioned in the trip flyer are not included and are the participant's responsibility.

SELLER OF TRAVEL: IST is registered as a seller of travel services in the States of California #2079143-40, Washington #602524335, and Nevada #2002-0822. Registration as a Seller of Travel does not constitute approval by any State. California Customers Only: In the event of the default of IST, you may be eligible for a refund of up to \$15,000 from the California Travel Consumer Restitution Fund. If you as a

travel participant or as the person making payment on behalf of the travel participant (a "California customer") are located in California at the time of your purchase, you have a right to make a claim against the Fund for a refund of any money paid to IST that is due because of the bankruptcy, insolvency, cessation of operations, or material failure to provide transportation or travel services sold. The claim must be filed within one year after you become aware of your loss. For a claim form and additional information, write to: Travel Consumer Restitution Corporation, P.O. Box 8474, Northridge, CA 91327. Non-California customers are not covered by California Travel Consumer Restitution Fund and are not eligible to file a claim against that Fund in the event of the default of IST. Nevada Customers Only - Recovery Fund for Consumers Damaged by Sellers of Travel: You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in this state for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Nevada Consumer Affairs Division of Business and Industry at the following locations: Southern Nevada: 185- East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, 702-486-7355 (phone), 702-486-7371 (fax), nca@fyiconsuserm.org, Northern Nevada: 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, 775-688-1800 (phone), 775-688-1803 (fax), renocad@fyiconsuserm.org.

TRAVEL DATES/FLIGHT CHANGES/DELAYS: IST strives to keep your original travel dates. However, IST reserves the right to change the date of departure due to heavy demand and flight availability by no more than three days from the original date. Participant acknowledges that these changes are not grounds for cancellation without penalty. Flight times are not guaranteed and may affect actual length of time in destinations. Any flight information provided prior to departure is considered tentative and is subject to change in accordance with this agreement. Flight delays/cancellations are unfortunate but are an inherent risk in air travel and beyond the control and responsibility of IST. IST will work with the airline to re-accommodate group. Flight deviations are not available on group air travel. Participants who deviate from any part of the tour are required to sign a Waiver of Liability Form.

PARTICIPANT RESPONSIBILITY: You are responsible for your actions and well-being on the entire tour, beginning and ending with air flights. It is your decision and choice to participate in activities. Your decision to participate is not actionable against IST. Further, you are responsible for the consequences of your participation. Participant realizes that there are inherent risks (injury/health) in travel and fully accepts responsibility for those risks. Inappropriate behavior can be cause for eviction from the program and to be sent home at your expense. Please check travel advisory boards for your particular destination. No refunds will be made for any unused portion of a trip. IST will provide staffing to guarantee a smoothly run program. HOWEVER, IST STAFF ARE NOT CHAPERONES. Chaperones and chaperone responsibilities are provided by the travel group and not IST. All reasonable travel documents will be provided at the departure meeting. IST cannot be responsible for lost or misdirected mail. Changes and updates in your address and phone number should be submitted in writing or online at www.istours.com

SCHOOL SPONSORED/NON-SCHOOL SPONSORED: Please check the itinerary to understand whether your trip is a school sponsored or non-school sponsored program. All school rules, behavior code and dress code requirements apply in either case.

DISABLED STUDENTS. If you have a disability that requires accommodation or special assistance, you must notify us in advance. Upon written request, information will be provided to you regarding accessibility to various facilities. IST does not control the disabled accessibility of any portion of the travel package. IST will attempt to work with vendors to make reasonable accommodation for disabled students. Assistance with respect to personal care matters involving handling of monies, i.e. payment for various sundry items; cognizance of distance, location and time; hygiene; feedings; and similar matters do not constitute reasonable accommodations, and the disabled student must provide and be accompanied by an attendant for such personal care matters. All costs in connection with an attendant shall be the responsibility of the disabled student. Participant must notify IST of any special needs prior to final payment date.

SHARING OF INFORMATION: Because our travel services are offered in conjunction with the services of other companies such as airlines, hotels and other tour operators, IST may be sharing your personal information with those companies. We may share the following information: name, address, phone, birth date, gender, school you attend or teach at, and/or email. IST may capture the trip on film and digital images and use photos, videos and digital images for its marketing materials. IST appreciates your participation in our photos, videos, and evaluations, and IST reserves the right to use these to advertise tours and participant does not expect any compensation.

ENTIRE AGREEMENT: The terms of this agreement shall serve as a complete release and express assumption of risk for the undersigned trip participant, his or her parent(s)/ legal guardians(s), heirs, assignees, administrators, executors and all members of his/ her family. I/we have read and fully understand the provisions and legal consequences of this voluntary release/assumption of risk, and I/we hereby agree to all of its conditions.

**REGISTRATION & METHOD OF PAYMENT FORM:**

Name of School you are traveling with: \_\_\_\_\_

Legal First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code \_\_\_\_\_ Phone Number: ( \_\_\_\_\_ ) \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Male \_\_\_\_\_ Female \_\_\_\_\_ Student (Quad) \_\_\_\_\_ Adult (Double) \_\_\_\_\_

Email \_\_\_\_\_

Payment Information: Check/Money Order \_\_\_\_\_ Credit Card Type \_\_\_\_\_ Deposit + Insurance Cost = Total Payment Amount: \$ \_\_\_\_\_

Credit Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_  
(Credit card price must add \$24 per person (one time only) to the current cash discounted price.)

Name of Cardholder (PRINT): \_\_\_\_\_ Signature: \_\_\_\_\_

I HAVE READ, UNDERSTAND AND AGREE TO THE TERMS AND CONDITIONS.

Signature of Legal Guardian/Parent: \_\_\_\_\_ Date: \_\_\_\_\_ Signature of Participant: \_\_\_\_\_

Adult Shirt Size (If included in your trip price): S: \_\_\_\_\_ M: \_\_\_\_\_ L: \_\_\_\_\_ XL: \_\_\_\_\_ Other: \_\_\_\_\_

I want to go GREEN! Please E-Bill me my monthly invoice at my above email address.

Please Automatic Charge my account using my credit card information above each month for the \$100 payment and the final amount due on Final Payment Date.